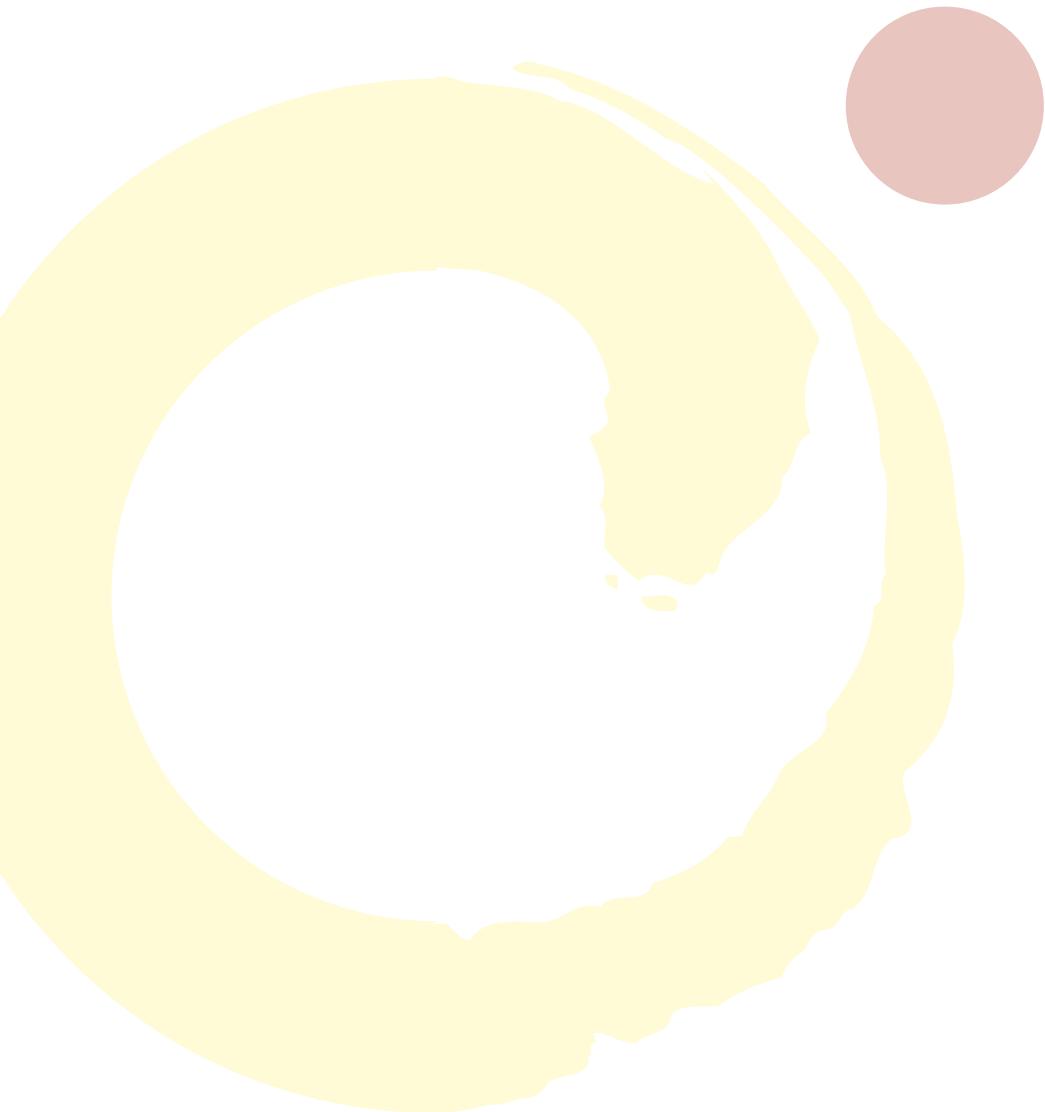


## TERMS AND CONDITIONS



CLUB AT THE HYATT

## BENEFITS

### DINING

The Club at the Hyatt card entitles the member to discounts proportional to the number of diners per table. A diner is considered as a guest who orders at least one main dish.

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The discount proportions for the dining benefits are:

1 diner	10% discount
2 diners	50% discount
3 to 16 diners	25% discount
(maximum 16 diners)	

The club discount is available from the food portion only at the following restaurants:

One Harbour Road      Grand Cafe  
Tiffin                      The Grill  
Grand Hyatt Steakhouse

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The discount proportions for the dining benefits are:

1 diner	10% discount
2 to 16 diners	25% discount
(maximum 16 diners)	

The club discount is available from the food portion only at the following restaurants:

Grissini      Kaetsu

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Please note the following additional offers at other restaurants and bar:

- **The Teppanroom**  
15% food discount for 2 persons or above.
- **Champagne Bar and The Waterfall Bar**  
15% food and beverage discount.
- **Chocolatier**  
15% discount will be offered for any purchase at the Chocolatier.
- **Private Dining Room**  
Private rooms are available at Grissini, One Harbour Road, Grand Hyatt Steakhouse and Kaetsu for any social or corporate luncheons and dinners. Members enjoy a 20% discount, based on the minimum food and beverage charges of the respective restaurants.

## BEVERAGE DISCOUNT

As an added benefit, we are pleased to offer a 15% beverage discount at all participating restaurants and bars at Grand Hyatt Hong Kong except special promotional items.

## PLATEAU SPA PRIVILEGES

We are pleased to offer a 15% discount from Monday to Friday (except Public Holidays). Offer is subject to availability and is exclusive for member's own usage.

## ADDITIONAL BENEFITS

- 15% dining discount for participating restaurants and bars at Hyatt Regency Hong Kong, Sha Tin, Hyatt Regency Hong Kong, Tsim Sha Tsui and Hyatt Centric Victoria Harbour Hong Kong.
- Members will receive vouchers and cheques, which may be given to family members or business colleagues for use (except where indicated as non transferable). Vouchers and cheques are valid strictly as indicated, without extension.
- BruneBlonde at Grand Hyatt Hong Kong offers a 15% discount on Haircut and Blow-dry services only upon presentation of a valid membership card. This discount does not apply to nail products, manicure or pedicure services or hair services by salon directors. Appointments are required with mentioning the use of Club at the Hyatt member discount. Please contact BruneBlonde at 2511 3988.
- Priority taxi-boarding at Grand Hyatt Hong Kong for Club at the Hyatt members and Hotel Residents.
- Blooms & Blossoms at Grand Hyatt Hong Kong offers a 15% discount on all floral orders. This discount does not apply to private banquet functions, international floral orders, hampers, fruit baskets, soft toys and delivery charges. Please call 2824 0161 for your floral orders at Grand Hyatt Hong Kong.

\* The above offers are subject to change without prior notice.

## TERMS AND CONDITIONS

### CARD VALIDITY

Privileges are only extended upon presentation of a valid and signed Club at the Hyatt card by the card member. The card is non transferable and the bill must be signed by the Club at the Hyatt card member to secure the applicable Club at the Hyatt discount.

### CONDITIONS OF CLUB REGISTRATION

Applications for Club at the Hyatt membership are accepted only by Grand Hyatt Hong Kong with a valid HK ID card and local mailing address. We reserve the right to decline any new/renewal applications without prior notice.

### LOST CARDS

Loss or theft of your membership card must be reported immediately to the Club at the Hyatt office. A fee of HK\$300 will be incurred and a replacement card request form must be signed and submitted to enable us to issue the replacement card.

### LOST OR EXPIRED VOUCHERS AND CHEQUES

Lost or expired vouchers and cheques will not be re-issued.

### CANCELLATIONS

A refund can be arranged within 14 days from receipt of the membership card, provided that the card has not been utilised. A handling fee of HK\$600 for processing the refund will be incurred. The complete package (including all vouchers and gift certificates) must be returned before a refund can take place. No refund will be granted after 14 days of joining the Club at the Hyatt membership.

## CARD USAGE

Privileges are extended during dining periods in the restaurants specified in this booklet. Usage is strictly limited to one membership card per group / table. Note that a group arranged in several tables put together will be counted as one table when using the offer (maximum 16 persons). Member must be one of the patrons.

Spouse card cannot be used together with the main card member.

The card privileges are not extended for Service Charge, Government Taxes, Private Banquet Functions, Room Service and any takeaway items.

**World of Hyatt points cannot be redeemed or earned in conjunction with the card privileges.**

## CARD & VOUCHER EXEMPTIONS

The card and cheques may not be used on the following festive days :

- Valentine's Day
- Mother's Day
- Father's Day
- National Day
- All Firework Nights
- Christmas Eve
- Christmas Day
- New Year's Eve

Preferential Club at the Hyatt member's rates will be available for members to reserve seats during ticket sales period on the above festive days at Grand Hyatt Hong Kong.

The card may not be used at participating Club at the Hyatt hotels on days deemed exempt by the individual hotel. The card privileges are not available in conjunction with other preferential discounts, corporate rates, weekend rates or special Food and Beverage promotions.

## CHILDREN

Children at the age of 6–12 years are entitled to reduced prices in all outlets excluding One Harbour Road and Grand Hyatt Steakhouse at Grand Hyatt Hong Kong.

Children under the age of 6 can dine free of charge at buffets if accompanied by a dining Club at the Hyatt member (maximum two children can dine free for each table/group). Children between 6–12 years old dining with parents are considered as diners and are entitled to the Club at the Hyatt discount.

## PERMISSION

As a Club at the Hyatt member, your consent is given to Grand Hyatt Hong Kong and Hyatt Hotels Corporation to update and retain information provided by the member on a confidential database, and you have agreed that Hyatt may, from time to time, send you information regarding your membership and Hyatt Hotels & Resorts.

## PROGRAMME CHANGES

Grand Hyatt Hong Kong reserves the right of final decision in case of any dispute arising from the use of the Club at the Hyatt membership, and the right to modify or amend the conditions of membership without prior notice.

## LIMITATIONS OF LIABILITY

Grand Hyatt Hong Kong will not be responsible for any personal loss or damage towards the members of Club at the Hyatt.

## RESTAURANTS & BARS



### GRISSINI

Classic Italian restaurant with harbour and city views. Authentic Italian cuisine with an extensive Italian wine selection. The private dining room is ideal for special events and celebrations of up to 28 persons.

For reservations or further information please call 2584 7722

## RESTAURANTS & BARS



### ONE HARBOUR ROAD

A split-level Chinese restaurant with harbour and city views, capturing the splendour and romance of a taipan's residence in the 1930s. Featuring authentic Cantonese cuisine, the restaurant is widely regarded as the best Cantonese restaurant in Hong Kong. The private dining room caters for up to 24 persons while the Chef's Table, located within the kitchen, provides a unique dining experience for up to 12 persons.

For reservations or further information please call 2584 7722

## RESTAURANTS & BARS

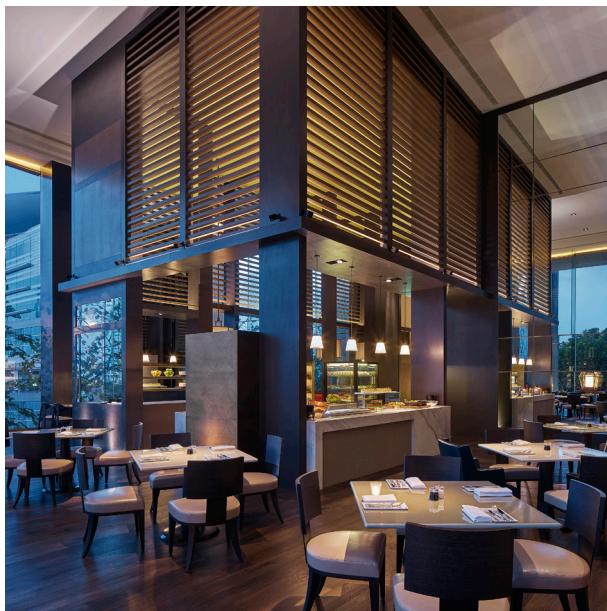


### KAETSU

An intimate restaurant featuring traditional Japanese cuisine and a wide selection of sake. A private room is available.

For reservations or further information please call 2584 7722

## RESTAURANTS & BARS



### GRAND CAFE

An award-winning stylish all-day dining restaurant features a wide selection of international and local favourites together with popular buffet offerings.

For reservations or further information please call 2584 7722

## RESTAURANTS & BARS

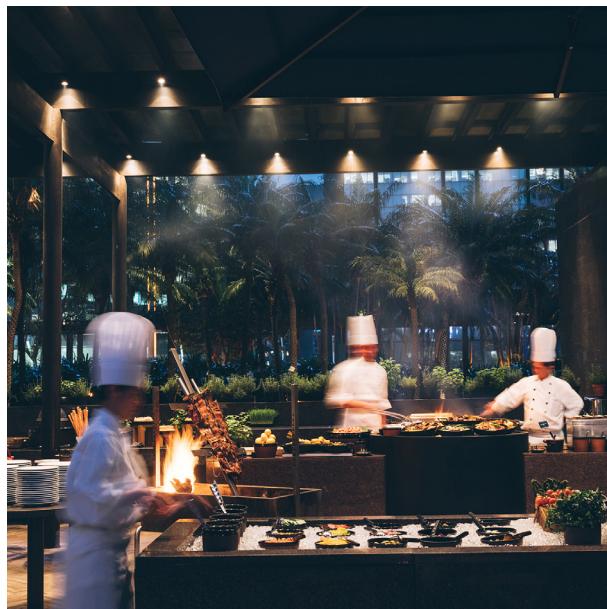


### TIFFIN

Expansive lounge with panoramic views of the garden and city skyline. Ideal for lunch, afternoon tea and dinner. Sunday brunch is also available.

For reservations or further information please call 2584 7722

## RESTAURANTS & BARS

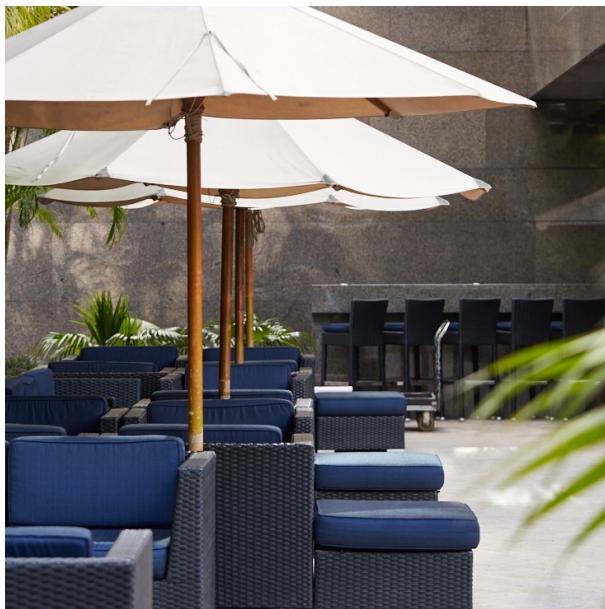


### THE GRILL

This outdoor poolside restaurant serves a wide range of salads and char-grilled specialities, weather permitting.

For reservations or further information please call 2584 7722

## RESTAURANTS & BARS



### THE WATERFALL BAR

An outdoor poolside lounge featuring cocktails, freshly prepared healthy drinks, a selection of beer, wine and spirits, snacks and Cuban cigars that can be enjoyed in a casual atmosphere, weather permitting.

For reservations or further information please call 2584 7722

## RESTAURANTS & BARS



### GRAND HYATT STEAKHOUSE

A classic steakhouse featuring prime cuts of beef from around the world, a stylish cigar tasting room and an intimate bar. Private dining rooms of different configurations are available for special events.

For reservations or further information please call 2584 7722

## RESTAURANTS & BARS

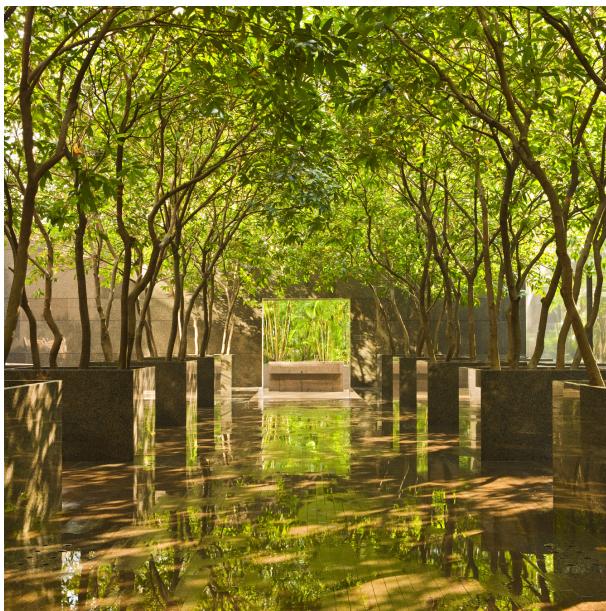


### CHAMPAGNE BAR

An intimate bar featuring one of the most extensive Champagne lists in Hong Kong.

For reservations or further information please call 2584 7722

## PLATEAU SPA



Located on the 11th floor at Grand Hyatt Hong Kong, the Plateau Spa offers privacy, seclusion and an escape from the vibrant city of Hong Kong. Award winning, result oriented treatments are conducted in luxurious private rooms with en suite bathrooms. Discreet, highly professional therapists enter these private sanctuaries, providing treatments focused on meeting the unique needs of each individual guest. Treatments are available for hotel guests and outside visitors by appointment.

Treatments include: Shiatsu, Hong Kong, Swedish, Thai, Reflexology, Hot Stones and Four Hand Massage / Body Scrubs and Wraps / Waxing / Facial Skincare: dehydration, radiance, anti-ageing / Eye-care.

For reservations or further information please call 2584 7688