

GO

[ HOTEL SAFETY ]

GRAND

# HOTEL SAFETY

## SECURITY

- Do not leave valuables in your room. Place all valuables in the hotel's safety deposit box (free of charge) at the Front Office or use the safe in your room.
- Close the door securely and use all the locking devices provided.
- Be sure that connecting doors are locked properly.
- Before opening your door to anyone, use the peephole and be sure that you know the person. Should there be doubt concerning hotel employees, verify their identity by calling the Front Office on extension 2.
- Do not provide credit card or identity information via the telephone. Hotel employees will never ask for credit card or identity information via the telephone.
- Be observant when entering parking lots and do not leave valuables in your vehicle.
- If you see or hear any suspicious activity, please report your observations to the hotel.

## FIRE

- Be aware of the location of hallway fire exits, alarms and extinguishers.
- If the alarm is sounded or you are instructed to evacuate from the hotel, test your door for heat or smoke and go to the nearest exit stairwell if it is clear.
- Do not use the elevators.
- If you must remain in the room, place wet towels under the door and alert Guest Services of your room number on extension 0.
- Turn off all air-conditioners and stay low to the floor.

## TROPICAL CYCLONE

- There are five levels of tropical cyclone warning signals: No. 1, 3, 8, 9 and 10.
- Typhoon Signal No. 1 is a stand-by signal, indicating that a tropical cyclone may affect the territory. Typhoon Signal No. 8 or above indicate that gale or storm force winds will affect / are affecting Hong Kong and expected to increase in strength. Banks, offices, museums and most shops and restaurants will be / are closed. Road, ferry and air transport will be suspended subject to weather conditions.
- If you are outdoors, seek safe shelter.
- If you are indoors, stay away from windows and glass doors.
- You are advised to check with the concerned company before departing for the airport, piers or railway stations, or listen to the radio and television broadcasts. Please follow the advice given by the hotel.
- Stay alert at all times and be prepared to deal with changing conditions at short notice.

## HOTEL SAFETY

### RAINSTORM

There are three levels of rainstorm warnings: AMBER, RED and BLACK.

#### AMBER

Heavy rain has fallen or is expected to fall generally over Hong Kong, exceeding 30 millimetres in an hour, and is likely to continue.

Please take the necessary precautions to reduce exposure to risk posed by heavy rain, such as flooding.

#### RED

Heavy rain has fallen or is expected to fall generally over Hong Kong, exceeding 50 millimetres in an hour, and is likely to continue.

People who have to travel should carefully consider weather and road conditions.

#### BLACK

Very heavy rain has fallen or is expected to fall generally over Hong Kong, exceeding 70 millimetres in an hour, and is likely to continue.

- Stay indoor or take shelter in a safe place until the heavy rain has passed.
- You are advised to check with the concerned company before departing for the airport, piers or railway stations, or listen to the radio and television broadcasts. Please follow the advice given by the hotel.
- Stay alert at all times and be prepared to deal with changing conditions at short notice.

### LANDSLIDE WARNING

A landslide special announcement will be sent to local radio and television stations for public broadcast and will be updated at regular intervals until the likelihood of landslide has diminished.

Stay away from slopes or mountainous areas.

Stay indoor or take shelter in a safe place until the heavy rain stops.